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26<sup>th</sup> Dec 2008

MRC Downtown East  
Attn: Ms Dawn Chua

Dear Ms Dawn,

**Complimentary Letter**



I would like to take this opportunity to thank all staffs at MRC Downtown East for all their loving care for my 2 children, Sarah Ooi, 6 years old and Damien Ooi, 4 years old.

My daughter, Sarah joined MRC the year she turned 4 and has just graduated in J4(K2). Not only does Sarah excel in class academically, she has also experienced the greatest improvement in character-building these few years during her time at MRC. She has improved so much in her vocabulary, shown a great interest in the Chinese language, and even her abacus skill has taken a big jump from zero. Most of all, she is now so socially-equipped and is able to fit into any kind of new environment anytime.

When she first joined MRC from a Montessori school, she refused to be held or touched by those around her except for Ms Dawn, Ms Loh, Ms Zhao and Ms Zou. I really want to thank and congratulate your group of efficient staffs and yourself for this transformation! Sarah is now a very strong leader with passion for others.

Damien joined MRC from concrete, the year when he was only 2 years of age! He is so well-trained by your centre that he is so well-versed in his phonics. He'll always remember Ms Loh for that! Ms Zou has also put in lots of efforts to cultivate his interest in Mandarin and now he is able to recognize numerous Chinese characters easily. Damien looks forward most to go to MRC learning centre for his classes everyday. He loves the environment, he loves his teachers and he is always so proud to be there as he feels ahead of his peers. Indeed, MRC has really done a good job! What can be more pleasing for a parent to know that his or her child enjoys school?

Beside experiencing improvement in academics and character-building, both my children have their potentials maximized. They have acquired long-term memory, benefited from

your excellent curriculum and as parents, my spouse and I are rest assured that they are in good hands of your group of qualified course instructors.

I must emphasize that Ms Dawn, you, yourself have been so dedicated in all the programmes that you have organized over the past years; be it a simple field trip or daily activities. I also would like to compliment on the yearly year-end graduation concerts as they were always so well-planned and professional! My children have been so blessed to be under your passionate care.

I, once again, would like to congratulate you on the success of your education centre, and thank all your capable staffs and you for your continuous hard work and care for my children!

Yours sincerely,

*Shallen Teo*